Computer Use & Internet/Wireless Usage Policy
In keeping with its mission of providing public access to information of all types in a wide range of formats, Goshen Public Library & Historical Society is pleased to provide access to computers as well as free wireless internet access for the use of our patrons.

Patrons must accept the Library's Computer Use & Internet/Wireless Usage Policy to gain access. Paper copies of this policy are also available upon request at the Reference Desk.

- Only software installed by the Library may be used. Programs may not be downloaded from the Internet to be installed or run on our machines. Patrons found to have installed software on our machines, or to have been at our machines when unauthorized software was being used, will be temporarily or permanently (depending on the situation) banned from computer access (length of time may vary).
- Internet service is intended for research or educational use. We are aware that all websites are prone to infiltration with cookies, unwanted pop-ups, spyware, malware, adware, and viruses; or require enormous amounts of bandwidth. Such sites have the potential to infect or hijack the computer or slow down the entire network. The Library reserves the right to block such sites. Visiting a site which may compromise the security of the network or cause network slowdown may result in the loss of computer privileges.
- The Library cannot guarantee online services accessibility, performance, security, or uptime. Access to online sites and services may be subject to intermittent connectivity or unplanned outages which are outside the Library's control.
- The Library will not be held liable for any misuse of its public access terminals or its wireless network. "Misuse" includes, but is not limited to:
    - Use of the network to make unauthorized entry into other computational, informational or communication services or resources.
    - Distribution of unsolicited advertising.
    - Invasion of the privacy of others.
    - Engagement in any activity that is harassing or defamatory.
    - Use of the Internet for any illegal activity, including violation of copyright or other rights of third parties, or in a manner inconsistent with the Library's tax-exempt status or its proper orientation.
  Violations will result in loss of access. Unlawful activities will be dealt with in an appropriate manner.
- Visiting Internet sites containing graphic adult content images or graphically violent images is inappropriate conduct and may result in loss of computer privileges. If such sites are viewed within the proximity of minors, such viewing will be considered to be endangering the welfare of a child and will be treated as such. Visiting Internet sites depicting criminal sexual activity is illegal and will result in permanent loss of computer privileges.
- As with all formats of information, patrons must respect copyright laws and licensing agreements. Acts or behaviors which may be illegal jeopardize a source's files, or the Library's account or access to resources, will result in permanent loss of computer privileges.
- A valid library card is needed to log on to the computer. A guest pass for that day may be requested at the Reference Desk for those who do not have a library card. Patrons who live in the RCLS service area should apply for a library card at their home library. Use of another person's library card to access computers is prohibited.
- Goshen Public Library & Historical Society does not assume any responsibility for the safety and integrity of personal equipment, laptop or other electronic communication device configurations or data files.

- Patrons are responsible for setting up their laptop and software to permit wireless access through the Library's network. Library staff can provide basic directions related to Wi-Fi access; however, staff cannot configure an individual's personal laptop or provide assistance with the installation of hardware or software.
- Wireless users assume all risks and responsibilities to provide anti-virus protection and appropriate security settings on their laptops.
- Library staff is available for basic assistance. Users who need more extensive instruction may schedule an appointment at the availability of the IT Help Desk or the Reference Desk.
- Children aged 9 or under must be accompanied by an adult when using electronic resources. It is strongly recommended that parents supervise the use of the Internet by their minor children.
- Patrons should be aware that the Internet is not a secure network and that third parties may be able to obtain information regarding users' activities.
- The Library's wireless network may require periodic maintenance and the Library cannot be held responsible for unforeseen downtime.
- Any malfunction or problem should be reported immediately to the Reference Desk or network administrator, including any pertinent details such as an application crash. Patrons must not try to correct the problem themselves.
- Patrons must abide by the Library's Rules of Conduct.
- Patrons abusing the equipment, or the Library policies are subject to immediate disciplinary action and may be permanently banned from further use.

Approved: April 11, 2022